

Customer Name & Address:
*Tel:
*Email:
Date:



34 Belvedere, Basingstoke, RG24 8GB, UK
Email: info@Award-Session.com

Service Instructions

Item Model:

* Must be included

Please describe below what is wrong with your amplifier:	TICK what you want done:
	New pots - amps only - £4.00/each
	RetroTone Upgrade?
	Service Only?

- We will continue with your job, without seeking permission, to a parts value of £20.
- The value of any amp chassis is acknowledged at £80 maximum.
- Loss or damage caused whilst in transit to us, is the responsibility of the customer. Our experience shows that no matter which carrier we use, and at what price, there is always a risk that it might be damaged during transit. We care very much about the risk of damage... but the packages are out of our control and careful handling. We are sorry, but this is a fact we cannot prevent.
- This work is guaranteed for 90 days from the date of receipt by yourself.
- Please note, we cannot fix faults that do not present themselves whilst the item is in our workshop! Only faults repaired by us on this job are covered by our 90 day warranty.
- When your job is done, we will email you with your invoice which you can pay online.
- Visitors by appointment only please.
- **Please fill this form in by hand and include with your item. Thanks**